**We are looking for a Café Team Leader to manage our in-store Cafe team at Greenmeadows New World.**

The primary role of the Café Manager is to maximise sales and achieve specified profit margins whilst managing expenses and the Department Team so that our customers receive an outstanding experience every time.

**The Role;**

The Café Team Leader role covers the following duties –

* Undertake café specific tasks such as cleaning all areas of the café, ensuring appropriate food safety standards are met, maintaining and cleaning equipment, and ensuring the ‘front of café’ is kept clean and tidy.
* Prepare food on a daily basis for sale and ensure the display case is visually appealing and merchandised appropriately. Prepare coffee for customer purchases.
* Checkout of deliveries as they arrive and take appropriate temperature checks if required to ensure temperatures fall within expected ranges.
* Ensure sales and GP targets for the department are met or exceeded and that wage costs are controlled appropriately.
* Roster to ensure adequate staff levels at all times, keeping in line with wage percentage targets.
* Ensure all staff management practices within the department comply with store policies and procedures on employment. Attendance, health and safety, training, leave, discipline etc.
* Effectively act to resolve issues to satisfaction of customers and business through agreed company values.

**What’s in it for you;**

* Prove yourself in a store known for its people development and career opportunities
* Join a workplace intent on creating and maintaining a strong workplace culture

**What are we looking for;**

The successful candidate will have the following -

* Be physically fit and able to fulfil the requirements of the role
* Good basic maths skills
* Good command of written and spoken English
* Computer literate
* Customer service experience
* Previous café or food service experience
* A passion for food and great coffee

**About New World Greenmeadows;**

This pioneering store is the culmination of many years of research, innovation and development by the Beaton family. As a result, this has changed the face of how a modern New World Supermarkets will look. Although Greenmeadows New World is one of the most up to date supermarkets in New Zealand it hasn’t lost sight of the fact that Jack McDonald based his business on the service he provided to his customers. We carry this value in our service every day to our customers as it is still as important as it was back in 1936. Greenmeadows New World is an independent family business, now into the third generation. Greenmeadows New World is committed to making a profit, because without profits it would not be able to expand, improve or replace equipment, or provide benefits to its employees.

Greenmeadows New World continues its tradition of innovation, customer service, growth, and commitment to the local community.