



Job Description

Job Title	Seafood/Deli Assistant
Department	Seafood/Deli
Reports to	Seafood/Deli Manager
Role Purpose	Prepare, pack and display all deli products and serve customers
Store values	In it together Above the line Courageous Think Customer

The key responsibilities described below are a broad overview of the responsibilities the role entails and are not intended to be all-inclusive. The responsibilities of the role may change from time to time in response to operational requirements and to meet the ongoing needs of the store.

Key responsibilities	• Undertake seafood/deli food preparation and presentation • Stock seafood/deli serve over, case and freezer • Serve customers and respond to customer enquiries • Clean seafood/deli, remove rubbish and undertake other seafood/deli housekeeping • Maintain and record food safety procedures • Complete traceability forms
Skill requirements	• Physically fit to fulfil all tasks and responsibilities of the role • Good written and verbal communication skills • Good basic math skills • Customer service experience • Unit standards 497, 167 and 168 • Deli, food retail or fresh food experience desired
Key attributes	• Strong team player • Passion for fresh food delivery • Strong customer service • Ability to thrive in fast-paced environment • Ability to maintain high level of compliance